

# Corporate Policy

## Customers

JUMO is partner to its customers. Current and future customer needs are recognized and reliably implemented at an early stage. This is achieved by being close to our customers, fast reaction times, and a high potential for innovation.

## Employees

We support and challenge our employees and offer a safe, attractive work environment. Personal responsibility, creativity and qualification are the basis for our success. A trustful and collegial approach is natural for us, as is the reduction of risks for the safety and health of our employees in their activities.

## Continuous Improvement

By continuously improving our corporate activities, we guarantee the satisfaction of all interested parties. Transparent and clearly defined business processes are a requirement for this. We place particular focus on quality, service, resource use, and work safety.

## Fulfillment of Binding Obligations

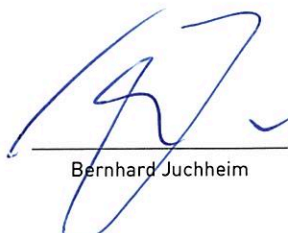
We comply with all legal and contractual obligations in relation with the company and all interested parties.

## Communication

Appropriate and respectful communication within and outside the company corresponds with our self-image. We operate an open and honest information policy while safeguarding data protection and security of information.

## Responsibility

Management and all employees are aware of their company responsibility for quality and service, as well as their social responsibility for health, safety, and environmental protection.

  
Michael Juchheim  
Bernhard Juchheim