

Covering Letter for Product Returns

In order to ensure an immediate processing of your return, please include this form correctly completed and signed with your shipping documents, or - even better - attach it to the outside of the packaging.

Return Specifications

_____ JUMO service activity number (if available)

_____ type of device or product (if available)

_____ fabrication or part number (if available)

problem description or assignment for JUMO

Repair Clearance (if applicable):

- Cost estimate in any case.
- Repair up to the limit of _____

Contamination Protection Details (correct selection and complete declaration is necessary)

For the safety of our employees and customers, we need the following details in order to process your return.

- The product return attached to this declaration has had no contact with any hazardous substances.
- or

- The product return attached to this declaration had contact with the following listed hazardous substances. The signatory confirms the returned parts are now thoroughly cleaned and free of residues whose consistence or quantity could mean a risk for health or for the environment.

hazardous substances and concentration

Sender Details

_____ company (and JUMO adress no. if available)

_____ contact name

_____ address

_____ department

_____ your reference (i.e. order number)

_____ E-mail or phone contact

_____ place, date

_____ signature